

# scrutiny

focus on performance

**REPORT OF:** The Chair of Adult's Task Group – Safeguarding across the wider community.

**REPORT TO:** Children's and Health Overview and Scrutiny Committee.

**ON:** 12<sup>th</sup> December 2012.

**RE:** Report of Adult's Task Group – Safeguarding across the wider community.

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## 1. Purpose of the Report

The report sets out the final recommendations for the Adult's Task Group – Safeguarding across the wider community.

## 2. Background

In June 2012 at the first meeting of the Municipal year, Members of the Children's and Health Overview and Scrutiny Committee received a presentation on the top priorities and risks of the Adult Social Care Portfolio. The Committee agreed the following topics and timelines over which the Adult's Task Group would scrutinise their selected work programme topics.

Topic	Timeline	Completed
Safeguarding across the wider Community	July to Nov	✓
Integrated Commissioning and delivery	Nov to March	

The Adult's Task Group has met five times between July/November to receive information on safeguarding across the wider community. The information the Task Group has received, included a number of presentations, formal discussions with Executive Members, question and answer sessions with a range of officers and external agencies/stakeholders. This wide ranging information gathering has enabled Members to hold an informed scrutiny review. The information Members have gathered has included:

- The Commissioning programme
- Multi Agency Safeguarding Services/provider networks /policies/ performance management/data and abuse data.
- How alerts are raised/thresholds used.

- The Local Safeguarding Adults Board (Board structure internal and external) and what the local safeguarding board does.
  - What the vision is for safeguarding
  - Communication and promotion of the service
  - Performance Indicators
- Safeguarding from a Police and Multi Agency Safeguarding Hub “MASH” perspective
- Think Family Model
- Data/stats from customer services
  - Information sharing Managers of Adult’s Services and Complaints
  - How to deal with issues and identify best practice.
- List of Agencies involved with Safeguarding.
- Lancashire Wide Dementia Model Consultation and arrangements.
- Received information regarding Complaints of Adult’s Care Services into the Council.

The Adult’s Task Group has reviewed all information it has received and following in depth discussion, Members now wish to put forward the following recommendations to the Children’s and Health Overview and Scrutiny Committee to consider.

### **3. Key Recommendations**

1. That the Executive Member ensures that there is wider ownership of “Corporate/Community Family” (that encourages the care and requirements of vulnerable adults and that raises awareness of the services that are available in the Borough):
  - For this to become part of the induction process (undertaken by HR for all elected members and staff by (April 2013).
  - That a “Community Family Strategy” is developed by (April 2013) that encourages wider ownership of the “Community Family” (building upon the success of the Corporate Parent Strategy),
  - That training on what being a Community Family means is undertaken by (April 2013) and delivered in neighbourhoods.
2. That the Executive Member ensures that an Annual Report is brought yearly to the Children’s and Health Overview and Scrutiny Committee from Local Safeguarding Adults Board that:
  - Outlines the Agencies that are now in partnership together, their purpose and role.
  - What they are doing to support the Council in awareness raising in order to get the message of Adult’s safeguarding and the service that is available across.
  - The first Annual Report to be received by (October 2013)

3. That the Executive Member provides an evaluation report by (April 2013) to Children's and Health Overview and Scrutiny Committee that reviews the work of the Adult Worker with MASH. This should demonstrate:
  - The value added received to date since commencement of the inclusion of the Adult worker within MASH.
  - The methodology and how it has been reviewed to date.
4. That the Executive Member demonstrates to the Children's and Health Overview and Scrutiny Committee how the current complaints procedure would stand up to external scrutiny from CQC etc and how the procedures that are in place would stand up to scrutiny by (March 2013).
5. That the Executive Member provides a report to the Children's and Health Overview and Scrutiny Committee by (March 2013) that clarifies how data is captured and recorded with regard to complaints. The report should also demonstrate:
  - What the thresholds are when dealing with a complaint.
  - Whether a consistent approach is used in dealing with complaints from Councillors and other bodies etc.
  - How policy is followed if a Director receives a complaint directly and whether the recording of this data is handled consistently in the same way as complaints that are received directly from service users.

#### **4. Recommendations for the Children's and Health Overview and Scrutiny to Consider**

That the Children's and Health Overview and Scrutiny Committee is recommended to endorse the recommendations set out above on Safeguarding across the wider community.

**Adults Task Group**  
Councillor R O'Keeffe  
Chair of Adults Task Group